



SPEECH-LANGUAGE-HEARING ASSOCIATION OF THE HUDSON VALLEY (SHAHV)
CANCELLATION AND REFUND POLICY

Effective Date: July 1, 2025

Last Reviewed: June 30, 2025

Applies to: SHAHV members, student members, course or event participants, international participants

Refunds due to SHAHV Cancellation

SHAHV will make every reasonable attempt to make timely notifications of canceled or postponed events.

If an event is postponed and the individual cannot attend the make-up date, a refund will be given.

If SHAHV cancels an event, the individuals will receive a full refund.

Refunds due to Participant Cancellation

If the participant cancels their registration within 5 business days of the event, a partial refund will be given.

No refunds will be awarded after the scheduled event for those individuals who did not attend and who provided no prior notification.

Refunds requested will be processed within 10 business days of the written request.

Contact for Cancellations and Refunds

To cancel your registration and/or request a refund, please contact:

Cancellation/Refund Officer (SHAHV Membership Committee Chairperson)

Rachel Zukose

shahvmembership@gmail.com

P.O. Box 248, Gardiner, NY 12525